

FREQUENTLY ASKED QUESTIONS

1. Where can I find a survey or plat of my property?
Montgomery County Clerk's office has this information if it has been recorded.
2. Who do I contact for information regarding private septic systems?
Montgomery County Health Department maintains all records for private water supply and septic systems within Montgomery County. Their offices are located at 210 Pepper Street, Christiansburg.
3. I need to know if public water and/or sewer are available on my property?
If your property is located within the unincorporated areas (outside town limits) you should contact the Montgomery County Public Service Authority to see if public water and/or sewer is available. If your property is located within town limits you should contact the town directly.
4. How do I find out the assessed value of a particular piece of property?
You should contact the Montgomery County Commissioner of Revenue's Office. You can also use the online iGIS system.
iGIS website address: www.montva.com/departments/plan/igis.php
5. There is a dispute with an adjoining owner over the right of way to my property, who do I contact to resolve the issue?
Right of way disputes are considered to be civil matters and are not enforceable by Montgomery County officials. If the dispute cannot be solved between the property owners by performing a survey or researching the deed of the properties, then you should contact legal aid or an attorney of your choosing.
6. How do I obtain a street address for my property?
Contact the Montgomery County Planning & GIS services department in order to obtain a 911-street address for your property. Letters/numbers shall be at least four-inches (4") in height and posted on the structure and at the entrance to the property so they are visible from the road.
7. I have noticed a street sign is damaged or missing in the county, whom should I notify?
Contact the Montgomery County General Services Department to report the missing or damaged sign. Please allow time for a replacement to be ordered. Once received, the sign will be installed by VDOT. If the street is located within an incorporated area (town), please contact the town offices for assistance.
8. Who is responsible for road maintenance in the unincorporated area of the county?
All public and private roads within the county were named in 1989. Public roads also have route numbers and are maintained by VDOT. Other roads within the county are considered private roads and are to be maintained by private arrangements among the users.

GUIDELINES TO ROAD & STREET NAMING IN MONTGOMERY COUNTY

Montgomery County has the responsibility to provide rural residents with road & street addresses. All unnamed roads & streets with three or more residences/businesses will be given names. For more information or to suggest a road or street name please contact: Michael Sutherland, GIS Analyst at Montgomery Co. Planning & GIS Services at (540) 394-2148.

When recommending a road name, please consider the following:

- Only roads or streets that are located in the unincorporated parts of the county will be given names.
- Every road or street that has three or more dwellings located on it is eligible to be named.
- When a road or street has 5 or more dwellings located on it, the road or street must be given a name.
- In no case shall the names of proposed roads or streets duplicate existing names, irrespective of the use of the suffix "street," "avenue," "boulevard," "drive," "road" "place," "lane," "court," etc. (This includes the Towns of Christiansburg & Blacksburg.)
- All proposed road or street names will be taken into consideration.
- To have a road or street named it must meet the conditions above.
- All affected land owners must sign a petition on agreement to the new road or street name and submit to Planning & GIS Services for review.